2154 IFW

ttorney's Docket No. 5577-217/RSW920000061US3

<u>PATENT</u>

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re: Brabson et al. Serial No.: 09/760,975 Filed: January 16, 2001

Group Art Unit: 2154 Confirmation No.: 4362

Examiner: Jinsong Hu

For: METHODS, SYSTEMS AND COMPUTER PROGRAM PRODUCTS FOR

PROVIDING TRANSACTIONAL QUALITY OF SERVICE

Date: November 15, 2005

Mail Stop Amendment Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Certificate of Mailing

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Traci A. Brown

REQUEST FOR RECONSIDERATION

Sir:

Applicants provide the present Amendment to address the issues raised in the Official Action mailed August 15, 2005.

Amendments to the Claims are reflected in the Listing of Claims that begins on page 2 of this paper.

Remarks begin on page 10 of this paper.